

SAFRA Urban Bike Challenge 2019

3 March 2019, Sun, 7am to 3pm

FREQUENTLY ASKED QUESTIONS

1. Is SAFRA Urban Bike Challenge 2019 a paid event?

Yes. SAFRA Urban Bike Challenge is a paid event.

Below are the participating rates:

Category	Early Bird Fee (until 31 Jan 2019)			Normal Fee (1-16 Feb 2019)		
	SAC Member	SAFRA Member/HTNS Member/Student	Guest	SAC Member	SAFRA Member/HTNS Member/Student	Guest
Urban Bike Challenge <ul style="list-style-type: none">• Starter (7-11 yrs old)• Junior (12-16 yrs old)• Open (17-35 yrs old)• Ladies (17 yrs old & above)• Master (36 yrs old & above)	\$30	\$40	\$50	\$40	\$50	\$60
Balance Bike Dash Category A -12" bike <ul style="list-style-type: none">• 2 years old• 3 years old• 4 years old• 5 years old• 6 years old Category B – 14X bike <ul style="list-style-type: none">• 4-7 years old	\$15			\$15		

2. How do I register for the event?

Interested participants may register via the following channels:

1) MySAFRA Portal

Both SAFRA members and guests are eligible to create a mySAFRA account via the following link: <https://mysafra.safra.sg/web/login.aspx>. Creating a mySAFRA account allows for account holder to register for any SAFRA courses, activities and events.

2) SAFRA Customer Service Counters

Simply proceed to any SAFRA Customer Service Counters to register for the event, from 9am to 9pm. The counters provide payment modes – NETS, Credit Card and Cash.

3. I would like to participate, however I do not own a bike. Can I still participate?

All participants in the Urban Bike Challenge are required to have your own bike to participate in this event. Bike rentals are not offered as part of the registration fee.

Participants of the Strider Bike Challenge are encouraged to use their own balance bikes, but may use balance bikes on loan from Strider Singapore on race day. No prior booking is required. Balance bikes are available for loan on a first come, first served basis.

Strider Singapore will be selling their bike on the event day itself or you can purchase the bikes at www.strider.sg

4. Can I participate in the Urban Bike Challenge with any other bicycle other than a mountain bike?

For safety reasons, all participants taking part in the Urban Bike Challenge must use a mountain bike. Further specifications can be found in our Terms & Conditions and Admin Instructions.

5. Is the Urban Bike Challenge fit for all to participate?

All interested participants are strongly encouraged to go for a medical examination and/or consult their medical practitioner prior to race day. Participants will be advised to conduct the self-assessment by filling up the Physical Activity Readiness Questionnaire (PAR-Q) prior to the race.

Aside from this, we also encourage participants to look at the race route to in order to decide if the route and obstacles are manageable on an individual level.

6. What are the prizes for winning team in each category?

All participants will receive a finisher medal and the top 3 participant in each category will stand to win attractive cash prizes:

Category	Champion	1 st runner-up	2 nd runner up
<ul style="list-style-type: none"> Starter (7-11 yrs old) 	\$200	\$150	\$100
<ul style="list-style-type: none"> Junior (12-16 yrs old) Open (17-35 yrs old) Ladies (17 yrs old & above) Master (36 yrs old & above) 	\$300	\$200	\$100
Category A – 12” bike <ul style="list-style-type: none"> 2 years old 3 years old 4 years old 5 years old 6 years old Category B – 14X bike <ul style="list-style-type: none"> 4-7 years old 	Trophy + Medal		

7. What else do I get for participating in the event?

All participants are entitled to 1 race pack each. The race pack collection will take place at the following:

Date: Sat, 23 Feb 2019

Time: 11am – 6pm

Venue: SAFRA Yishun Lobby, Level 1

In the race pack, participants will receive a race guide regarding information on the challenge, an event shirt/vest, as well as other attractive items.

Race pack collection date is subjected to change. Do check our event page for updates for the latest information.

8. What happens in the event of inclement weather?

In the event of inclement weather, the organiser reserves the right to delay the commencement of the race. Should the inclement weather persist, the organiser reserves the right to cancel the race without any refund. The race will proceed in the event of light drizzle.

Extra precaution is advised as the route may be slippery under such conditions.

If heavy rain or thunderstorm happens during the race, all participants shall seek the nearest shelter and await further instructions by race organiser.

9. Are there any other activities that my family can enjoy while I am participating in the event?

Yes! There are food and activities booths as well as other sponsored/sales booths at the club for everyone to enjoy.

10. How can I get to SAFRA Yishun?

By Public Transport

SAFRA Yishun is accessible by taking the following:

- Bus: Take 812 at Yishun Bus Interchange and alight opposite SAFRA Yishun (2 stops)
- MRT: Walking time from Yishun MRT Station to SYCC is about 15-20mins

By Private Car

We will be experiencing high traffic at our carpark. Some of the carpark will be closed for the event.

Alternative parking is located at Blk 654 HDB Carpark.

Participants are informed that SAFRA Yishun's car porch will be closed from 12mn till 5pm on 3 Mar 2019.

For any further enquiries or assistance, please contact Farhan at farhan@safra.sg or Hazimah at nhazimah@safra.sg